

Docket No.: 29516/38347  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

---

In re Patent Application of:  
Hamer et al.

Application No.: 10/675,431

Confirmation No.: 6194

Filed: September 30, 2003

Art Unit: 2161

For: MANAGING CHANGES IN A  
RELATIONSHIP MANAGEMENT SYSTEM

Examiner: Chelcie L. Daye

**RESPONSE TO MARCH 14, 2007 NOTICE OF NON-COMPLIANT AMENDMENT**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**INTRODUCTORY COMMENTS**

The applicants submit the following listing of claims in response to the March 14, 2007 Notice of Non-Compliant Amendment. Please replace the listing of claims submitted with the January 3, 2007 amendment as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.